

THERE'S ALWAYS OPPORTUNITY TO **GROW AT JAMES RIVER!**



TECHNOLOGY DEPT.

WHAT DOES IT TAKE TO BE A PART OF THE JAMES RIVER TECH TEAM?

Establish a partnership with the customer so they rely on you for their tech needs every time.



ADMINISTRATIVE COORDINATOR

ORGANIZED | RESULTS DRIVEN | INDEPENDENT

- Administers all facets of JDLink (account creation, migration, and renewal)
- Generates purchase orders, invoices, and pays supplier invoices
- Coordinates technician's time and labor in work order management software
- Coordinates inventory needs of the department



PRODUCT SUPPORT SPECIALIST

CUSTOMER RELATIONS | SPECIALIST KNOWLEDGE | RELATIONSHIP MANAGER

- Independent role interfacing to customers regarding their technology products
- Demonstrates, installs, and trains both James River employees and customers on all of the technology services we offer.
- Offers in-field support to customers to troubleshoot and solve problems



MACHINE MONITOR SPECIALIST

EXPERT KNOWLEDGE | BRIDGE BUILDER | THINK ON THE FLY

- Monitors customer fleets via JDLink (telematics platform) for any fault codes in their machines.
- Proactively engages customers and store's service departments to prevent large issues.
- Technical Consultant, acting as point man for all technical issues passed back to John Deere.
- Diagnoses and triages the entire fleet of John Deere equipment in our dealership's AOR.



**TECHNOLOGY
MANAGER**



**THIS EXPERIENCE CAN BE TRANSFERED INTO
OTHER LEADERSHIP ROLES ACROSS AG, CF,
AND TECHNOLOGY DEPARTMENTS!**